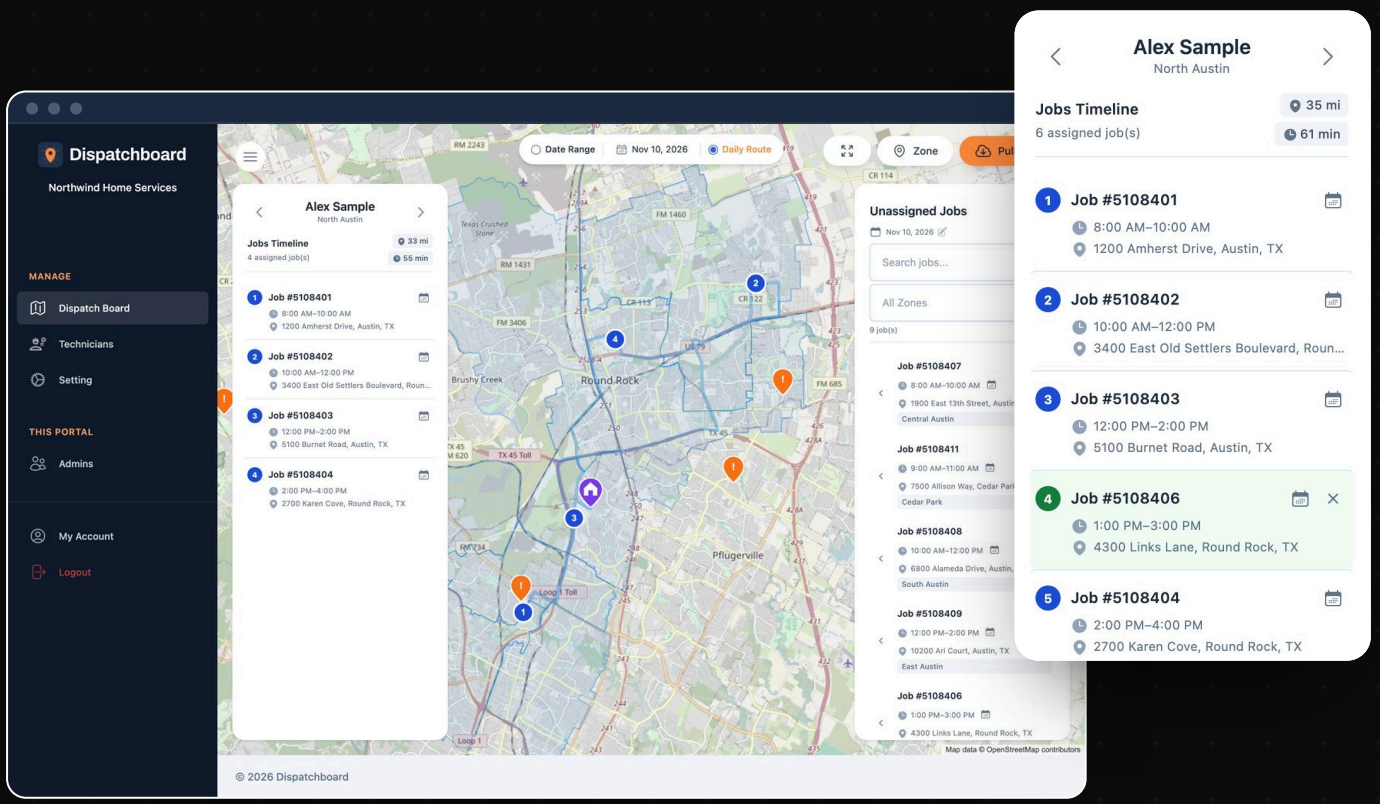
FOR FIELD SERVICE FIRMS ON SERVICETITAN

Dispatch, on the map.

Dispatchboard puts every open ServiceTitan appointment on a map, checks each technician's limits as you assign, puts routes in the right order and writes the day back to ServiceTitan. For garage door, HVAC, plumbing and electrical teams. We set it up on your own AWS account in 15 days.



DISPATCHBOARD DEMO · FICTITIOUS DATA · MAP DATA © OPENSTREETMAP CONTRIBUTORS

WHY

Dispatch lives in lists. The map lives in people's heads.

Most field service firms on ServiceTitan build each day in lists and spreadsheets, guess at drive times and zones, then key every change back into ServiceTitan. Technicians cross town twice, and limits on hours and miles live in people's heads.

TODAY

The usual way

- The day built in lists and spreadsheets
- Drive times and zones guessed
- Every change keyed into ServiceTitan twice
- Technicians crossing town twice
- Limits on hours and miles in people's heads

WITH DISPATCHBOARD

One map, one save.

- Every open ServiceTitan appointment on one map, with each technician's zones
- Assign, reorder and reschedule, then save straight back to ServiceTitan
- Routes in stop order, with miles and minutes per technician
- House rules checked as you assign: shifts, jobs a day, drive time, miles
- A multi-day view, so no open job gets lost

Dispatchboard is the dispatch board P26 first built in 2025–26 for a US garage door company on ServiceTitan, now offered as a package. The screens in this guide come from that software, run with a demo brand and **fictitious technicians, customers and jobs** for a demo firm, Northwind Home Services, on public streets in Austin, TX. Nothing touched ServiceTitan. Map data © OpenStreetMap contributors.

WHAT YOU GET

A board, routes, rules, and ServiceTitan both ways.

01

The dispatch board

- Daily and multi-day views
- Technicians with their job cards
- ServiceTitan zones on the map
- Unassigned jobs as map pins; zone and zip search

02

Routes

- From the technician's home base through every stop
- Stop order optimised
- Total miles and minutes per technician
- Each leg highlighted on hover

03

House rules

- A shift for each weekday
- Max jobs a day, drive minutes and miles
- "Further job first" preference
- Warnings before anything is saved

04

ServiceTitan both ways

- Appointments, jobs and locations pulled in
- Technician assignments written back
- Reschedules written back
- Background sync with a retry queue

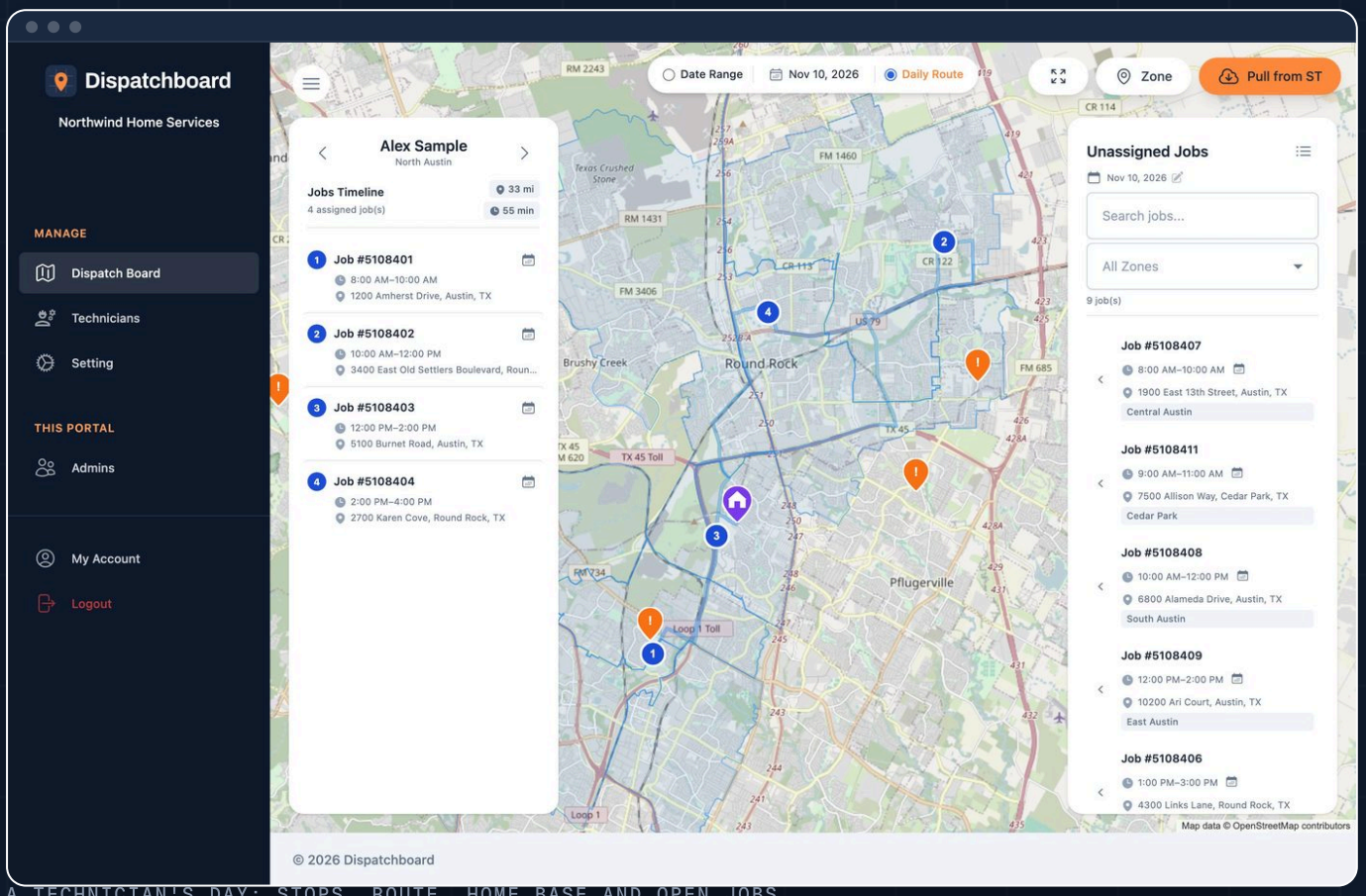
$10,000 first year · then $1,000/year licence

The licence from year 2 includes updates and fixes · hosting on your own AWS account (you pay AWS directly) · we set everything up · live in 15 days

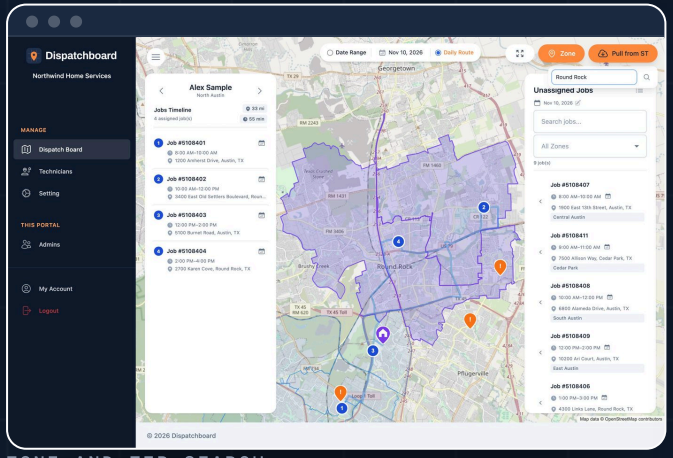
01 · THE BOARD

The whole day, on one map.

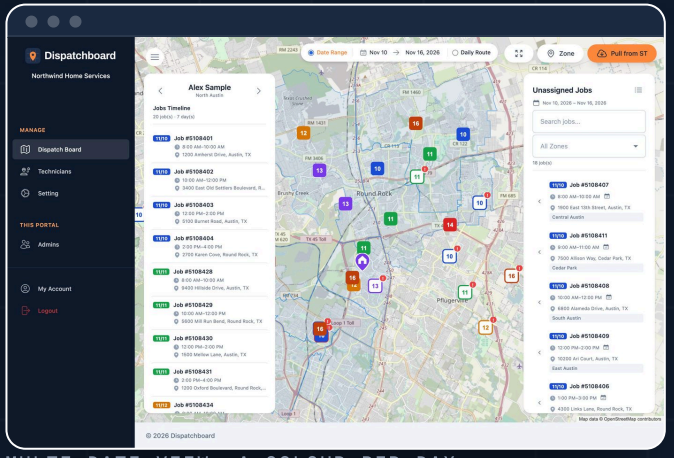
Each technician's day sits on the left with their zones on the map. Every unassigned appointment is an orange pin and a card on the right, filterable by ServiceTitan zone. Type a zip or a zone name and the board jumps to it. Switch to a date range to see up to 14 days on one map.



A TECHNICIAN'S DAY: STOPS, ROUTE, HOME BASE AND OPEN JOBS



ZONE AND ZIP SEARCH



MULTI-DATE VIEW: A COLOUR PER DAY

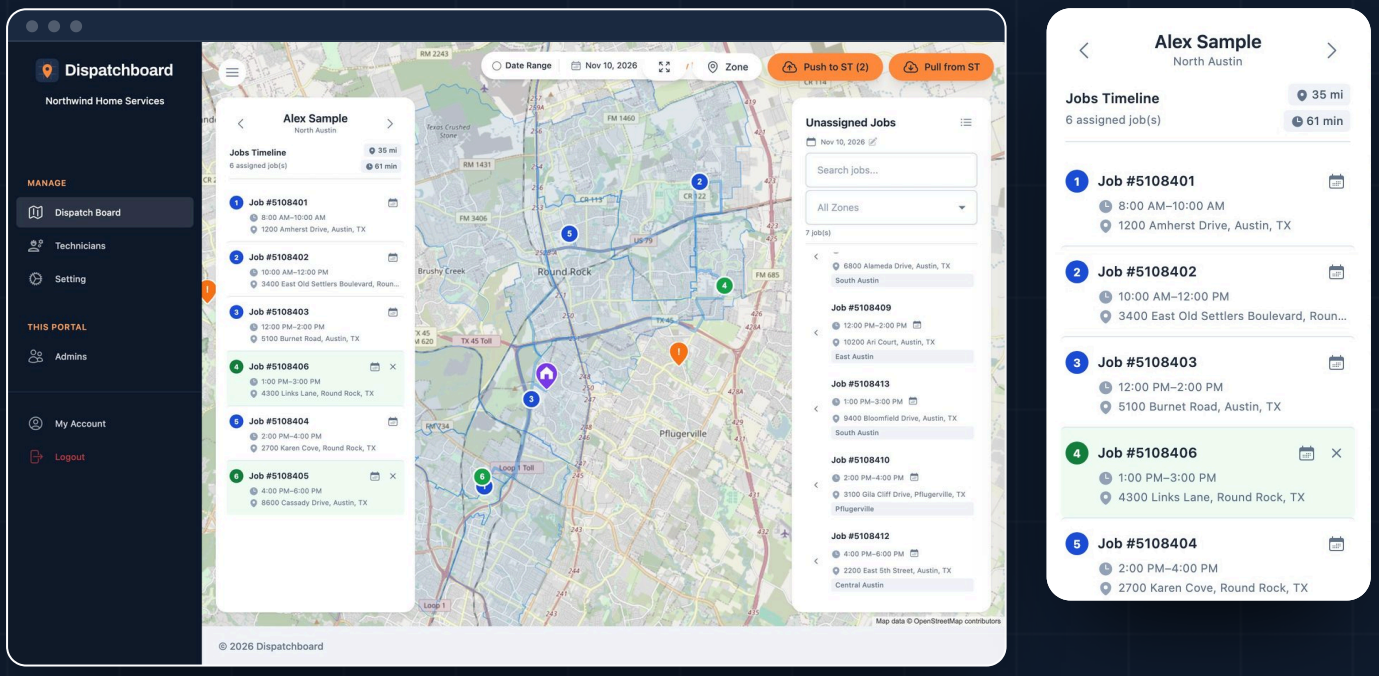
DISPATCHBOARD DEMO · FICTITIOUS DATA · AUSTIN, TX · MAP DATA © OPENSTREETMAP CONTRIBUTORS

02 · ASSIGN AND ROUTE

Pick a job. Assign it.
The route redraws in order.

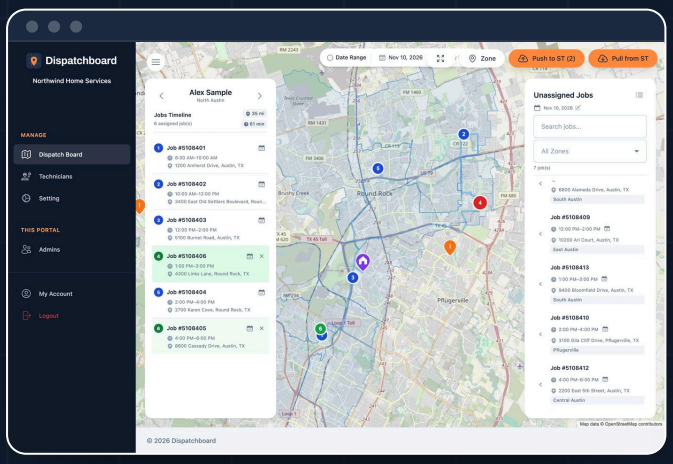
One click moves an open job onto a technician's day. The board works out the drive from the technician's home base through every stop, puts the stops in the best order, and shows the total miles and minutes. New stops stay green until they are saved.

ServiceTitan — APPOINTMENTS IN → **Assign on the map** — ONE CLICK → **Route in order** — MILES · MINUTES → **Save** — ASSIGNMENTS BACK

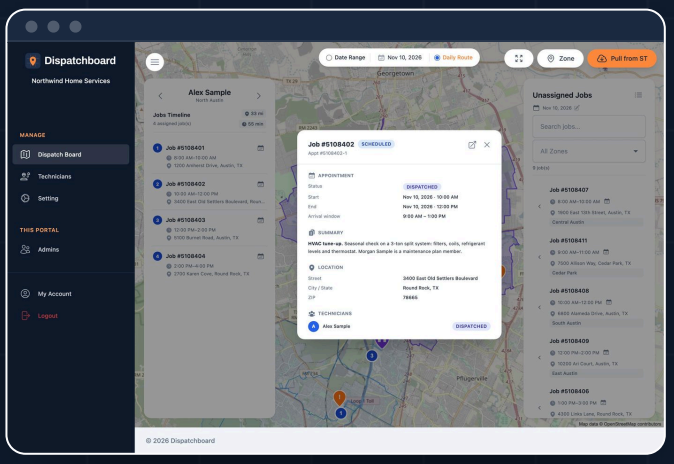


TWO JOBS ADDED: STOPS 4 AND 6 IN GREEN, THE ROUTE AND TOTALS UPDATED

- Assign one job or several at once
- Undo an assignment before saving
- Hover a job to highlight its leg
- Unsaved changes are never lost by accident



A JOB'S LEG HIGHLIGHTED



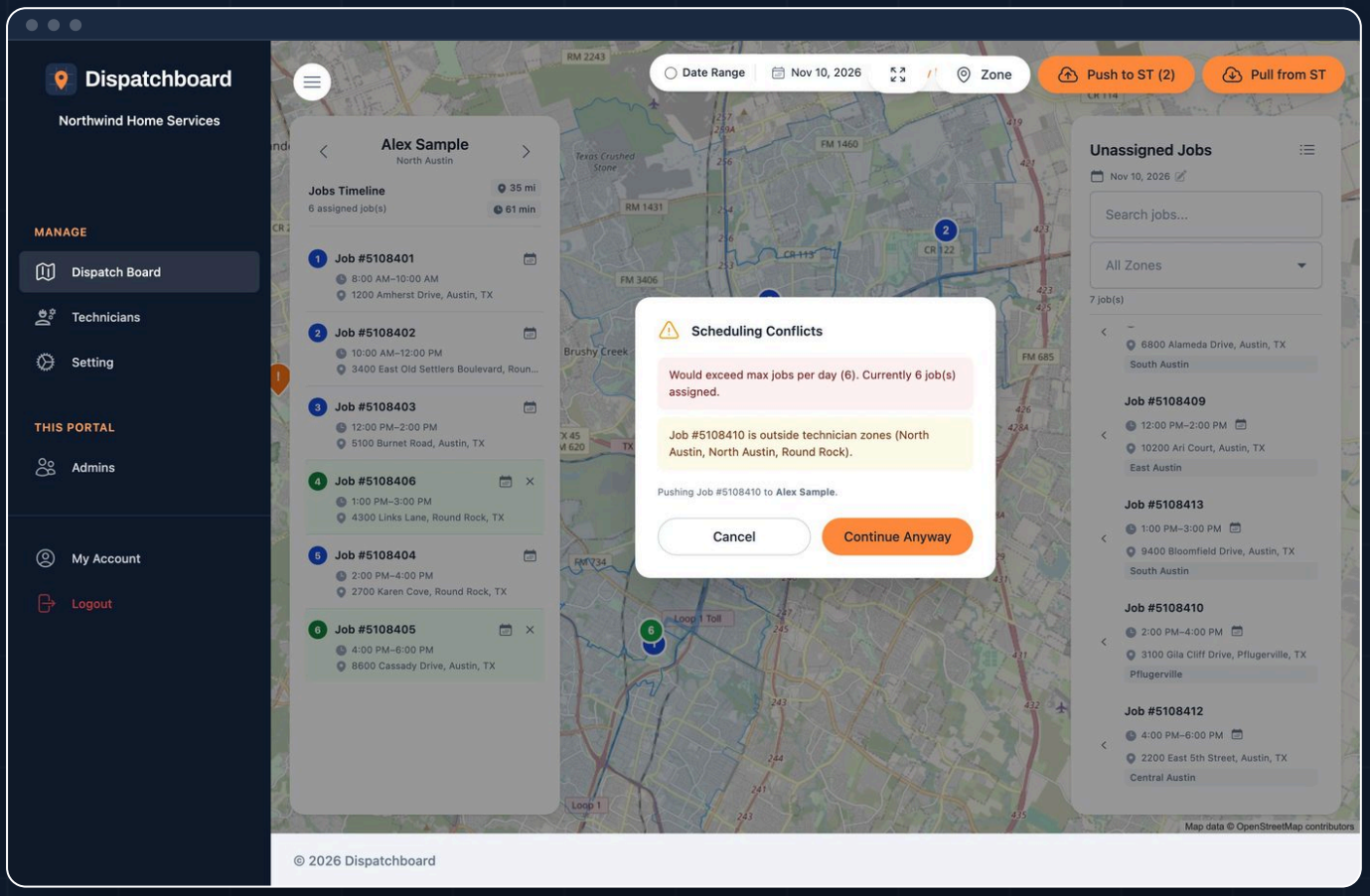
JOB DETAILS FROM SERVICETITAN

DISPATCHBOARD DEMO · FICTITIOUS DATA · DEMO STREET ROUTES: OPENSTREETMAP DATA

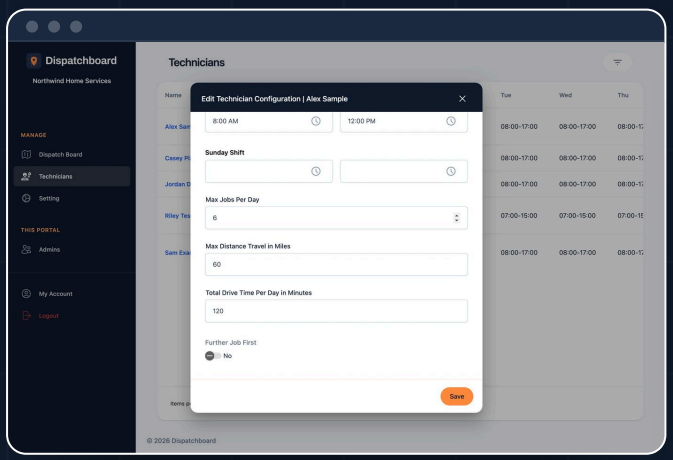
03 · HOUSE RULES

Limits checked as you go.

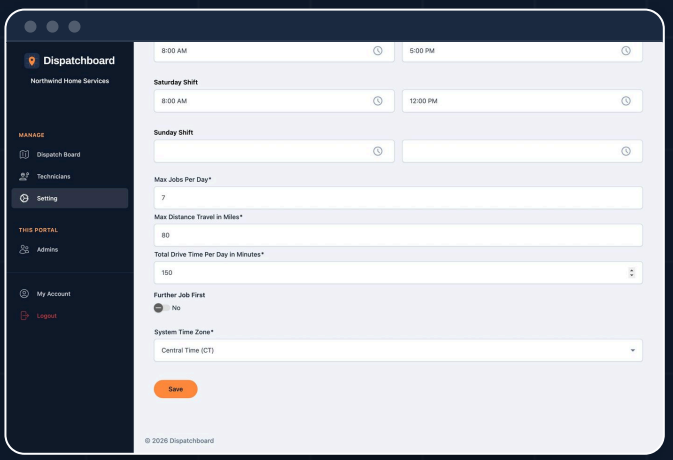
Each technician has a shift for every weekday, a maximum number of jobs a day, a drive-time limit and a mileage limit, with company defaults for anyone without their own. The board warns about too many jobs, a job outside the technician's zones, no shift that day, or a route over its limits, before anything goes to ServiceTitan.



A THIRD JOB: OVER THE DAY'S MAXIMUM AND OUTSIDE THE TECHNICIAN'S ZONES



LIMITS PER TECHNICIAN



COMPANY DEFAULTS AND TIME ZONE

DISPATCHBOARD DEMO · FICTITIOUS DATA

In from ServiceTitan.
Back to ServiceTitan.

A background sync pulls your appointments, jobs, assignments and locations from ServiceTitan whenever dispatch asks. Assignments and reschedules made on the board are written back to the ServiceTitan appointment, so nothing is keyed twice.

ServiceTitan
APPOINTMENTS · JOBS

→ **Background sync**
AMAZON SQS

→ **Dispatchboard**
ASSIGN · ROUTE · RULES

→ **ServiceTitan**
ASSIGNMENTS · RESCHEDULES

SERVICETITAN BOTH WAYS

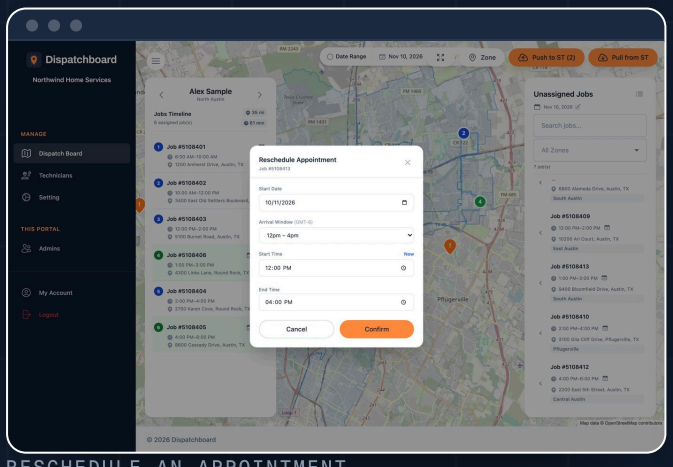
Saved straight back

- Appointments from today, with jobs and locations
- Technician assignments written back
- Reschedules written back: date, arrival window, time
- Sync status on the board

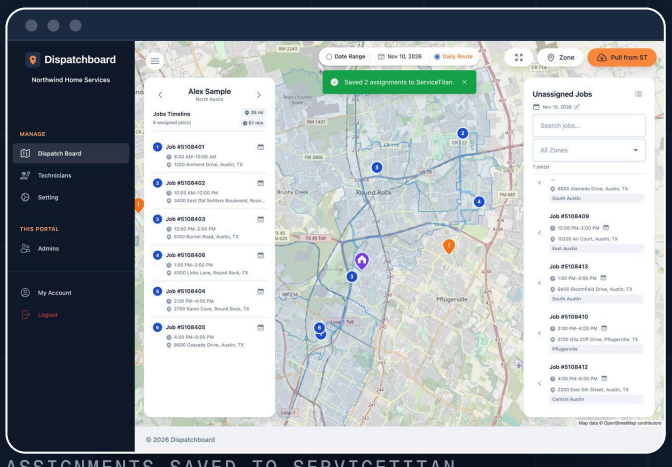
YOUR OWN AWS ACCOUNT

Live in 15 days

- AWS Lambda and API Gateway
- Amazon SQS sync with a dead-letter queue
- Aurora PostgreSQL
- Portal on S3 and CloudFront
- You pay AWS directly; we set everything up



RESCHEDULE AN APPOINTMENT



ASSIGNMENTS SAVED TO SERVICETITAN

DISPATCHBOARD DEMO · FICTITIOUS DATA · NOTHING IN THIS DEMO WAS SENT TO SERVICETITAN

WHERE IT COMES FROM

Built first for a US garage door company on ServiceTitan.

In 2025–26 P26 built this dispatch board for a garage door service company in the USA that runs its technicians on ServiceTitan: the portal, the routing and rule checks, the two-way ServiceTitan integration and the AWS backend. Dispatchboard packages the same software for any trade on ServiceTitan: garage door, HVAC, plumbing and electrical.

4 rules

shifts, jobs a day, drive minutes and miles, checked on every assignment

2026 BUILD

2 ways

appointments in from ServiceTitan; assignments and reschedules back

2026 BUILD

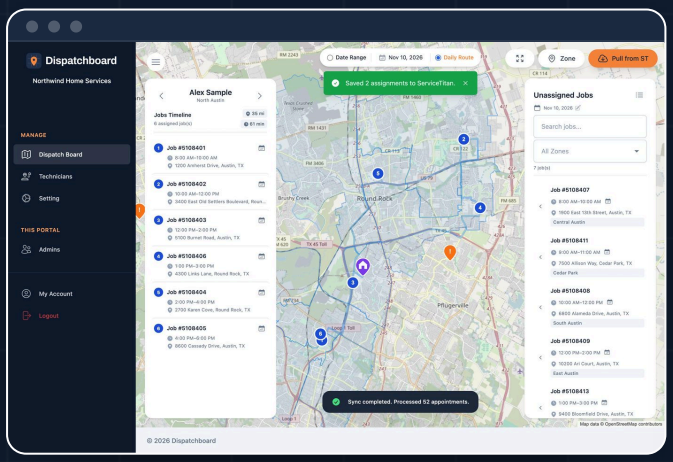
14 days

on one map in the multi-date view, one colour a day

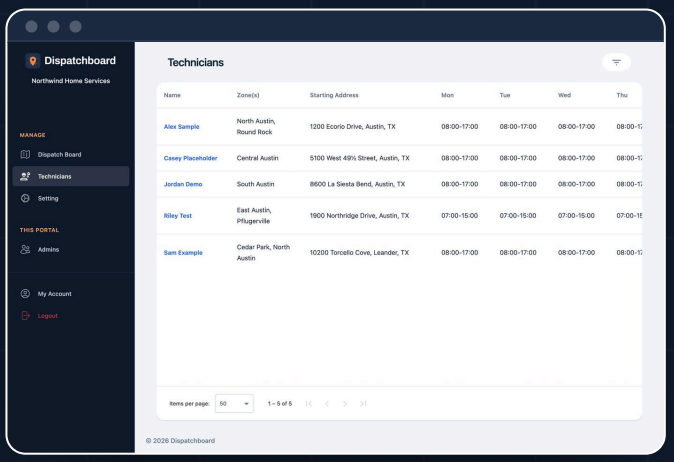
2026 BUILD

THE ORIGINAL BUILD

- Angular 19 portal with a map board
- Amazon SQS background sync
- Portal on S3 and CloudFront
- Node 22 and Express 5 on AWS Lambda
- Aurora Serverless v2 PostgreSQL
- ServiceTitan API: dispatch and job planning



A SYNC FROM SERVICETITAN, COMPLETED



TECHNICIANS WITH THEIR ZONES AND HOME BASE

SHOWN WITH THE DISPATCHBOARD DEMO BRAND AND FICTITIOUS DATA

THE CLIENT'S OWN SCREENS, NAME AND DATA ARE NOT SHOWN IN THIS GUIDE

From your ServiceTitan account to a live board in 15 days.

01

FIRST CALL

Your zones, technicians and rules

How you build the day now, your zones and technicians, and the limits people keep in their heads.

02

SET-UP

On your AWS account

We set up Dispatchboard on your own AWS account with your logo and colours: Lambda, API Gateway, SQS, Aurora PostgreSQL, S3 and CloudFront.

03

CONNECT

Your ServiceTitan account

We connect the ServiceTitan API, pull your appointments, zones and technicians, and enter each technician's shifts and limits.

04

LAUNCH

Test, train, go live

We try the board on days your dispatchers already know, switch on write-back to ServiceTitan and train the team.

WHAT WE NEED FROM YOU

- ServiceTitan API access (we help apply)
- Your zones and technician list
- A Google Maps Platform account (map and routes)
- Who may sign in to the board
- One person who can say yes
- An AWS account in your name
- Shifts and limits per technician
- Your logo and colours
- A dispatcher for a day of questions
- Feedback within a day at each step

P26

DISPATCHBOARD FOR FIELD SERVICE FIRMS ON SERVICETITAN

Book a free 30-minute call.

$10,000 first year · $1,000/year licence from year 2

The licence includes updates and fixes · hosting on your own AWS account (you pay AWS directly) · we set everything up · live in 15 days. The map board, routes in the right order, your house rules checked as you assign, day and multi-day views, and a two-way ServiceTitan sync.

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CALL OR WHATSAPP

cal.com/abhishekj/p26-meeting
BOOK A CALL

Vadodara, Gujarat, India

Scan for Dispatchboard on p26.co

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